

# YOUR CUSTOMIZED B2C PARCEL SOLUTION – GM PARCEL



To take full advantage of the globalized markets and profit from the selling power of the Internet, you need a logistics partner you can rely on. DHL Global Mail offers you a full service B2C parcel solution that is as easy to use as it is flexible. DHL Global Mail makes it simple for you. With flexible, efficient services based on our extensive regional know-how and a network of local partners, we take out all the guesswork.

**Bring your goods to global markets the easy way.** DHL Global Mail is present in all major markets. That means we can provide trouble-free parcel delivery services to over 200 countries in the world, using our own infrastructure or working with local partners. And because we know the territory, we can customize your shipments to match the local look & feel.

**The DHL Global Mail Cross Border B2C Parcel solution at a glance:**

Handling	Security	Returns
<b>Outstanding Convenience</b> <ul style="list-style-type: none"> <li>– Collection from origin</li> <li>– International marketing advice</li> <li>– Postal or commercial customs clearance</li> <li>– Labeling and shipment preparation</li> </ul>	<b>A Trusted Partner</b> <ul style="list-style-type: none"> <li>– Track &amp; trace</li> <li>– Cash on delivery (COD)</li> <li>– Proof of delivery (POD)</li> <li>– Insurance</li> <li>– Delivery confirmation</li> </ul>	<b>Round Trips on Request</b> <ul style="list-style-type: none"> <li>– Return of undeliverable items</li> <li>– Return management (customized)</li> <li>– Convenience for your customers</li> <li>– Solutions for non-deliverable items</li> </ul>



# THE WORLD IS YOUR MARKET. TAP INTO IT

As the worldwide expert in mail and logistics, we are known for delivering what we promise in international markets. Take advantage of our excellent reputation for speed, reliability and performance – your customers will thank you. Whatever goods you wish to ship, whatever your customers expect from you, DHL Global Mail has winning solutions that enable you to deliver.

From consulting to complete handling, we are at your side every step of the way:

- Tailor-made consultancy
- Extensive support
- Outstanding delivery speed
- Local knowledge
- Local look & feel
- Single processing system for multiple carriers
- End-to-end handling
- Full visibility from single webtracking portal

Best-practice example:

**Customer request:** Parcel solution involving pick-n-pack handling in Poland and shipment to the USA and Canada.

**Our solution:** Shipment to North America with local distribution handled by USPS in USA and Canada Post in Canada.

**Customer benefit:** One point of contact, outstanding delivery times averaging 3-4 days, full track & trace from Poland to the USA and Canada, strong international DHL network.

